



DO YOU HAVE QUESTIONS OR CONCERNS AS AN ECOPETROL SHAREHOLDER?

Find the answers here



Shareholder Services

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Telephone • Call Center

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Website and Social Media

- www.ecopetrol.com.co/accionistas
- Email: accionistas@ecopetrol.com.co
- Facebook: ECOPETROL S.A.
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- Shareholder chat at www.ecopetrol.com.co
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Ecopetrol S.A.
Investor Relations Department
Corporate Communications Unit
Bogotá, Colombia

Do you have questions or concerns as an Ecopetrol shareholder? [Find the answers here.](#)

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Introduction

We are a corporation with significant activity in the securities market. We have nearly 260,000 shareholders to whom we remain permanently accountable.

It is our duty to guide them and provide accurate information about the Company and their investment.

To strengthen our knowledge of the stock market and Ecopetrol S.A. shares, we have prepared this brochure, which provides essential information at your fingertips.

With your commitment, we are confident that we will soon all speak the same language and provide better service to our partners and shareholders.

1. Ecopetrol Capitalization Process

Internal Transformation → National Consolidation and Internationalization

1951	Empresa Colombiana de Petróleos, Ecopetrol, is established.
2003	The Company becomes a publicly owned corporation and changes its name to Ecopetrol S.A. The ANH is established.
2004	New hydrocarbons sector.
2006	Ecopetrol capitalization authorized.
2007	Share offering in Colombia. 2008–2015 Strategic Plan.
2008	ADR listing on the New York Stock Exchange.
2008/2009	Strategic acquisitions: Propilco, PetroTech, Hocol, Ocesa and Reficar.
2011	Second share offering totaling COP\$2.4 trillion.
2012	CENIT established.
2019	Ecopetrol begins operations in the Permian.
2021	Ecopetrol Singapore incorporated. Ecopetrol acquires 51.4% of ISA.
2022	Ecopetrol US Trading incorporated.

Did third-party capital investment in Ecopetrol S.A. change its legal status as a publicly owned corporation?

Yes. The introduction of third-party capital changed the Company's legal nature. Ecopetrol ceased to be a wholly state-owned corporation and became a commercial mixed-capital company at the national level, affiliated with the Ministry of Mines and Energy. This change primarily provides greater budgetary autonomy and greater flexibility in business management. It was implemented through the placement of 11.51% of the shares in the public securities market.

How were the proceeds obtained through the Program used?

One hundred percent of the proceeds from the share placement were allocated to strengthening Ecopetrol's businesses in Colombia and internationally.

How many shares have been placed in the market?

Law 1118 of 2006 authorized the issuance of up to 20% of ECOPETROL S.A.'s outstanding voting shares for placement in the domestic and international markets and acquisition by individuals and legal entities. In the first round, 10.1% was issued, for a total of 40,472,512,588.196 outstanding shares. In the second round, 1.41% was issued, for a total of 644,185,868 shares. Together, the two offerings totaled 11.51%, equivalent to 41,116,698,456.20 outstanding shares.

2. Basic Concepts about Shares

What is a share?

A share is an equity security that allows any individual or legal entity to own part of the issuing company, become a shareholder and participate in the Company's profits. Shareholders may also benefit from an increase in the market price and receive political and economic rights at shareholders' meetings. Shares are called equity securities because their return depends on the Company's performance, the profits it generates and changes in their market price. They are also known as corporate or participating securities.

Why do companies issue shares?

Companies commonly raise long-term funds to finance new projects. Under this financing mechanism, investors share both the risks and the benefits of the issuing companies.

What types of shares are there?

Common shares:

Shares that grant their holders participation rights in the issuing company, including the right to receive dividends and vote at the General Shareholders' Meeting. Ecopetrol's shares are common shares and represent equal portions of the Company's equity.

Non-voting preferred shares:

Shares that grant the right to receive a minimum dividend established by the Shareholders' Meeting, with payment priority over common shares. They also have priority in the reimbursement of contributions upon dissolution, after financial obligations have been paid, and carry the other rights of common shares except participation with voice and vote at the Shareholders' Meeting.

Privileged shares:

In addition to the rights attached to common shares, these shares grant the following privileges:

- A preferential right to reimbursement upon liquidation, up to their par value.
- A right to receive, as a first allocation from profits, a determinable or non-determinable amount. Accumulation may not exceed five years.
- Any other exclusively economic prerogative. Privileges may not include multiple voting rights or permanently deprive common shareholders of their rights.

How can shares be purchased through the Stock Exchange?

- Contact a brokerage firm, which will provide advice on available options considering returns, company strength, industry and other factors.
- The brokerage firm checks current market prices and informs the client.
- After receiving advice, the investor decides which securities to purchase and agrees on the commission.
- The brokerage firm executes the order, seeking the best price and conditions for the client.
- The brokerage firm executes the purchase, and the buyer receives a transaction confirmation issued by the Stock Exchange.
- The Stock Exchange enforces the obligations undertaken, and delivery of the securities occurs under the agreed transaction terms.

Once purchased, when can the shares be traded in the secondary market?

Shares may be traded once they have been allocated and released. They are released as payments are made, in proportion to the installment paid.

What happens if the outstanding balance is not paid? (Applicable to the first and second share offerings)

This triggers the collateral enforcement event. A cash purchaser is deemed in default after a delay of thirty (30) calendar days or more in paying the unpaid portion of the allocated common shares, counted from the payment date stated in the relevant Allocation Notice. An installment purchaser is in default after a delay of ninety (90) calendar days or more in paying any installment, counted from the payment date stated in the Allocation Notice. The collateral enforcement process for the first offering was completed in 2009. The process for the second offering began in February 2012 and was to be carried out during that year. The following example assumes a shareholder purchased 500 shares in the second offering at \$3,700 per share and paid only the initial installment.

Ecopetrol will apply the amounts received to release the corresponding number of second-round shares, valued at the offering price, after deducting twenty percent (20%) of the unpaid balance as liquidated damages. This 20% penalty is deducted from the initial installment.

Example

Allocated amount – Initial installment = Unpaid balance
$\$1,850,000 - \$370,000 = \$1,480,000$ (unpaid balance)
$\$296,000 = 20\%$ of the unpaid balance (penalty)
Initial installment – Penalty / \$3,700 per share
$\$370,000 - \$296,000 = \$74,000 / \$3,700 = 20$ released shares

Accordingly, the shareholder receives 20 shares with the related political and economic rights.

Are shares delivered as physical certificates?

No. Shares are dematerialized and held in custody at the Central Securities Depository (Deceval), which protects investors from risks such as loss or theft.

What should I do if I lose or misplace my shares?

Your shares cannot be lost because they are held at Deceval, the Central Securities Depository. If you lose the deposit statement, contact your Direct Depositor, whose details appear at the end of this document, so it can request a replacement statement from the Depository.

Can I give someone a blank or bearer share, as if it were a check?

No. Shares are registered securities and must be held in a person's name. Therefore, they cannot be given away unless the recipient is identified in advance.

How can shares be sold through the Stock Exchange?

- Notify your brokerage firm that you wish to sell some of your securities. The sale must be handled through the same brokerage firm through which the shares were acquired.
- The brokerage firm checks current market prices and informs the client.
- After receiving advice, the shareholder specifies the price and conditions and agrees on the commission.
- The brokerage firm executes the order, seeking the best price and conditions.
- The seller receives a transaction confirmation.
- Sale proceeds are delivered in accordance with the agreed transaction terms.

What are the different values of a share?

Par value:

The amount of money represented by the security when capital is contributed or the company is incorporated. Ecopetrol's par value is \$609. This is a reference value and is not the share's sale price.

Book value or intrinsic value:

The Company's net equity divided by its number of outstanding shares.

Market or stock exchange value:

The price at which the share trades in the public securities market.

How does a share increase in value?

A share may appreciate as a result of sound management, effective investment of resources and the resulting creation of value. The share price then rises to reflect the Company's higher value. Conversely, poor investments and losses may reduce the share price. External factors also matter, such as crude oil prices in the oil industry. The price is also directly affected by market supply and demand.

What is the return on a share?

Share returns come from two sources:

Capital appreciation:

An increase in the share's stock-exchange price.

Dividend return:

Distribution of the Company's profits to shareholders.

Why does a share not guarantee a return?

Returns cannot be guaranteed because equity investments depend on the Company's results and on the market price determined by supply and demand. Relevant references include historical results, growth and profitability projections, the country's economic and political environment and other external factors.

What happens if the share price falls?

The share loses value. However, as a medium- and long-term investment in a sound company, it may have a reasonable prospect of recovery. Historically, shares have been viewed in Colombia and countries such as the United States as a strong medium- and long-term investment. In Colombia, the medium term is considered six months to one year and the long term more than one year. In more developed markets, the medium term is one to three years and the long term more than five years.

How are political and economic rights granted at shareholders' meetings?

Shareholders' meetings do not grant political or economic rights. Those rights arise from ownership of a share. By attending the Meeting, shareholders exercise their political rights through voice and vote.

What is a dividend and how is it paid?

A dividend is the economic return on the investment in the Company and represents a percentage of the Company's profits for a period. The amount paid is proportional to the number of shares held. Dividends may be distributed in cash or shares.

If paid in cash, a specified amount is received for each share held, for example \$225 per share, as determined by the General Shareholders' Meeting. If paid in shares, shareholders receive one share for a specified number of shares held, for example one share for every one hundred shares, also as determined by the General Shareholders' Meeting.

Dividends are paid through the shareholder's Direct Depositor or brokerage firm, using the payment method selected by the shareholder:

- Credit to a bank account
- Cash or check
- Dividend reinvestment

If dividends have not been paid or the payment method must be changed, contact the Direct Depositor or brokerage firm. CREDIT TO A BANK ACCOUNT IS RECOMMENDED TO ENSURE TIMELY PAYMENT.

How does the Shareholders' Meeting declare dividends?

Dividends are declared annually by the General Shareholders' Meeting. The proposed profit distribution includes an estimated dividend and payment frequency. Payment may be made once, monthly, quarterly or on specific dates determined by the Meeting. The proposal is submitted to the General Shareholders' Meeting for approval or amendment.

How are the proceeds generated by a given number of shares calculated?

The return depends on the share price and its market performance over the relevant period, as well as the dividends declared by the General Shareholders' Meeting.

How large can dividends be?

Dividends will be zero if none are declared. If declared, their amount may be determined by the Shareholders' Meeting based on the Company's profits and reserves. Ecopetrol has paid dividends as follows:

Dividends paid by Ecopetrol	2017	2018	2019	2020	2021	2022	2023
Ordinary dividend	\$89	\$169	\$180	\$17	\$243	\$487	\$278
Extraordinary dividend	\$0	\$56	\$0	\$0	\$37	\$106	\$34
Occasional reserve	\$0	\$89	\$0	\$0	\$168	\$0	\$0
Total dividends	\$89	\$314	\$180	\$180	\$448	\$593	\$312

What happens if dividends are not collected?

Uncollected dividends remain available and may be collected at any time. However, no return accrues between the payment date and the date on which they are claimed.

What is the ex-dividend period?

The period between the dividend payment date and the four immediately preceding stock-market business days. In Colombia, only public holidays are non-trading business days. A purchaser during this period is not entitled to the dividend.

Who may not receive dividends?

Shareholders in arrears on share payments do not receive the related dividends. Shareholders whose shares are attached lose the economic rights. Shareholders who purchased during the ex-dividend period are also ineligible.

What tax benefits are available to equity investors?

1. An investor holding shares may exclude from the presumptive-income tax base the net tax value of shares held in domestic companies. Net tax value is the tax value of the shares multiplied by the ratio of the shareholder's net equity to gross equity. Ecopetrol shares are not taxable for these purposes.
2. Dividends received by shareholders are subject to a special regime under Articles 48 and 49 of the Tax Code to determine the portion taxable to the shareholder and the portion that does not constitute income or an occasional gain.

Is investing in shares safe?

Equity investing is considered secure with respect to:

- Supervision of brokerage firms. The Colombian Stock Exchange monitors their activities for compliance with laws and regulations and their obligation to use best efforts for clients.
- Settlement of transactions through delivery of cash or the corresponding securities.
- Transactions executed through a stock exchange are backed by the Stock Exchange Guarantee Fund (FOGACOL).

Investment returns are not guaranteed, because they depend on factors such as changes in market price and the Company's profits, which are reflected in dividends. Diversification is the best way to reduce risk, supported by available analytical tools.

How are share prices determined?

By market supply and demand.

What are supply and demand?

Supply is determined by the number of people selling shares, while demand is determined by the number of people willing to buy shares.

What is the primary market?

The group of institutions and market participants responsible for placing new securities issues. Companies use this market to obtain capital to finance expansion projects or other productive activities.

What is the secondary market?

The group of institutions and agents that enable ownership of securities already placed in the primary market to be transferred. It provides liquidity to issued securities and the investors who purchased them.

Who is a shareholder?

A person who owns shares and the security representing them and who is duly registered in the issuing company's shareholder registry.

What are outstanding shares?

Shares issued by a company that may be freely traded in the market. Ecopetrol has 41,116,688,048 outstanding shares.

What is a Direct Depositor?

A legal entity accepted as an account holder for securities held for its own account or for third parties. It represents shareholders before the Central Securities Depository and handles purchases, sales, transfers, successions, repos, dividend payments, changes in dividend payment method and other transactions involving Ecopetrol shares.

How do I identify my Direct Depositor?

Identify the entity through which you purchased your shares. If shares were purchased through different placement entities, you may have more than one Direct Depositor.

Banking Entity	Direct Depositor
Bancolombia	Valores Bancolombia
Banco Agrario and Fenalco network (Carulla, Éxito, large retailers, etc.)	Global Securities / AFIN S.A., or as transferred by the shareholder
Banco de Bogotá – Occidente – Grupo Aval	Casa de Bolsa
Banco BBVA	Valores BBVA or Global Securities
Davivienda	Davivienda Corredores S.A.
Citibank	Scotia Securities (Colombia) S.A.
Helm Bank – Corpbanca	Itaú S.A.

If you purchased directly through a brokerage firm, that firm is the Direct Depositor for your shares.

3. Charges to Shareholders

What charges do brokerage firms impose on investors for holding shares?

Brokerage firms impose two types of charges in connection with their role as Direct Depositors for Ecopetrol S.A. shareholders:

- Commission for buying or selling shares
- Periodic charges for share administration

These fees apply to all equity investors, not only Ecopetrol S.A. shareholders.

What are “commissions for buying or selling shares”?

Fees charged by Direct Depositors for providing share purchase or sale services. They are generally set as a percentage of the total transaction value. A minimum commission may apply to smaller transactions.

What are “periodic administration service charges”?

Fixed or periodic fees charged by some Direct Depositors for share administration services.

Must shareholders pay custody and administration expenses to DECEVAL?

No. Ecopetrol S.A. bears these expenses. Section 2.1.6 of the Information Prospectus for the Share Issuance and Placement Program (page 38) established that Ecopetrol S.A. would bear Deceval's administration, custody and shareholder registry costs for two (2) years. In November 2009, Ecopetrol S.A. announced that it would continue to bear these expenses. Direct Depositors must not charge shareholders for them or include them in periodic administration service charges.

Do all Direct Depositors charge the same commissions and expenses?

Not necessarily. Commission rates and expenses differ among Direct Depositors, and not all impose periodic administration service charges.

How can I learn the commissions charged by Direct Depositors?

Contact the Direct Depositors' commercial representatives. A list of Direct Depositors appears at the end of this document.

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Can I change my Direct Depositor? Is there a cost?

Yes. There is no requirement to remain with the current Direct Depositor. The cost varies by Direct Depositor. To make the change:

1. Establish a relationship with the new brokerage firm selected, follow the current Depositor's instructions and submit the required documentation.
2. Contact the Direct Depositor, report the "Change of Depositor" and identify the new firm.
3. Follow the current Depositor's instructions and submit the requested documents.
4. Each Direct Depositor sets its own fees.

For a current list of brokerage firms, consult www.bvc.com.co or www.ecopetrol.com.co under Shareholders / For Shareholders / Brokerage Firms.

4. What Every Shareholder Should Know

1. What should I do to update my information?

YOU MUST KEEP YOUR INFORMATION CURRENT WITH BOTH ECOPETROL AND YOUR DIRECT DEPOSITOR.

To change your first name, last name, identification number or identification document type, submit:

- A request letter signed by the shareholder.
- A copy of the identification document enlarged to 150%.

No documentation is required to update contact details such as department, city, residential address, landline, mobile number or email. Updates may be made through any Ecopetrol channel listed at the end of this booklet or through the shareholder portal at www.ecopetrol.com.co. To change the dividend payment method, contact only the Direct Depositor, which will provide the applicable procedure.

2. What is the amount of my dividends and where can I collect them?

If you designated a bank account, dividends will be credited to it. If no account was designated, or if the account is inactive, blocked, closed or canceled, dividends may be collected in person at the counter of the institution designated by the Direct Depositor. To change the payment method, contact your brokerage firm. Dividend amounts and payment dates are approved annually by the General Shareholders' Meeting.

3. How can I buy and sell shares?

To trade common shares in the secondary market, shareholders must contact their Direct Depositor. The list appears at the end of this booklet.

4. How can I obtain my tax-return certificate?

The certificate for Ecopetrol shares may be obtained at <http://serviciocliente.ecopetrol.com.co/accdescargar/> or through www.ecopetrol.com.co under Shareholders / Investor Relations / For Shareholders / Tax Return Certificate. It can be accessed using the identification number and Deceval account number. For first- or second-offering purchases, the Deceval account number was provided in the allocation letter. If unavailable, call 307 70 75 in Bogotá or 01 8000 11 34 34 nationwide and from mobile phones. Secondary-market purchasers may request the Deceval account number from the brokerage firm through which the shares were acquired.

5. What happens if the shareholder dies?

The shares pass to the children, parents or other lawful heir. To process the transfer, the death certificate, an out-of-court declaration or the will must be submitted to the Direct Depositor. Once completed, the new holder receives the political and economic rights attached to the shares.

6. How can I transfer some of my shares to another person?

To negotiate, transfer or assign shares to a third party, contact the brokerage firm acting as Direct Depositor. Under Section 1.2.16, Secondary Trading of Common Shares, of the Information Prospectus for ECOPETROL's Share Issuance and Placement Program, the firm will provide the shareholder with the relevant information.

7. I am awaiting an installment refund. Where should I claim the money?

Use Ecopetrol's service channels to verify the place, amount and date on which the refund may be collected. If no refund request has been made, submit:

- A request letter signed by the shareholder requesting reimbursement of overpayments.
- Copies of all deposit slips with a visible bank stamp.
- A copy of the shareholder's identification document enlarged to 150%.

The request may be submitted through the information channels listed at the end of this booklet.

8. My collateral was enforced even though I paid every installment. What should I do?

To correct payments that were not applied in the system, submit:

- A request letter signed by the shareholder, requesting application of payments made on time.
- Copies of all deposit slips with a visible bank stamp.
- A copy of the shareholder's identification document enlarged to 150%.

The request may be submitted through Ecopetrol's information channels listed at the end of this booklet.

9. Where can I review the performance of the shares?

- Ecopetrol's website
- Shareholder service line: 3077075 in Bogotá or 01 8000 113434 nationwide and from mobile phones
- National newspapers

Brokerage Firms

Office	Address	Telephone	Website
Acciones y Valores S.A. – Bogotá	Calle 72 # 7-64, Floor 11	5143343	www.accivalores.com
Acciones y Valores S.A. – Cali	Avenida 8 Norte 25N-14, Floor 1, Ed. Spectra	4854771	
Acciones y Valores S.A. – Nationwide	Nationwide line	01 8000 111 700	
Alianza Valores S.A. – Bogotá	Carrera 15 # 82-99, Edificio Torre Alianza	6447730	www.alianza.com.co
Alianza Valores S.A. – Medellín	Carrera 43A # 14-57	5402000	
Alianza Valores S.A. – Manizales	Calle 23 No. 64B-33, Local Office 1, Ed. Centro de Negocios Siglo XXI	8856125 / 8851611	
Alianza Valores S.A. – Pereira	Calle 13 No. 15-53, Edificio Integra, Office 201	3160320	
Alianza Valores S.A. – Barranquilla	Edificio Green Towers	3681289	
Alianza Valores S.A. – Cali	Carrera 2 # 7 Oeste-130, Barrio Santa Teresita	5248100	
Adcap Colombia / Progresión SCB – Bogotá	Carrera 7 # 77-07, Office 302	3152889295	progresion.co
Adcap Colombia / Progresión SCB – Cali	Calle 22 Norte 6AN-24, Office 508		

Brokerage Firms

Office	Address	Telephone	Website
BBVA – Valores Colombia S.A. – Bogotá	Carrera 9 # 72-21, Floor 9	3077018 ext. 12772–12783	www.bbva.com.co
BTG Pactual S.A. – Bogotá	Carrera 7 # 71-21, Edificio Avenida Chile, Tower A, Floor 10	3078090	www.btgpactual.com.co
BTG Pactual S.A. – Medellín	Carrera 43A # 1-50, Edificio San Fernando Plaza, Tower 2	4484300	
BTG Pactual S.A. – Barranquilla	Calle 82 No. 55-55	3177390	
Casa de Bolsa S.A. – Bogotá	Carrera 13 No. 26-46, Floor 6, Edificio Corficolombiana	6062100	www.casadebolsa.com.co
Casa de Bolsa S.A. – Cali	Calle 10 No. 4-47, Floor 21, Edificio Corficolombiana	8980600	
Casa de Bolsa S.A. – Medellín	Calle 16 Sur # 43A-49, Floor 1	6042570	
Compass Group S.A. – Bogotá	Carrera 11 # 79-52, Office 801	6108161	cgcompass.com
Davivienda Corredores S.A. – Bogotá	Cra. 7 No. 71-52, Tower B, Floor 16	3123300	www.daviviendacorredores.com
Bogotá Salitre	Av. El Dorado No. 68B-31, Torre Bolívar, Floor 7	6069355	
Medellín	Cra. 43A # 1-50, Tower 3, Floor 4, Office 401	6044222	
Bucaramanga	Calle 42 # 29-50, Palmas 42 Park Hall, Local 1	6971313	
Barranquilla	Carrera 53 # 80-258	3852424	
Cartagena	Avenida 3 # 4-21, Floor 3, Edificio Cibeles Bocagrande	6932108	
Cali	Edificio Grupo Área, Carrera 2 No. 11-56, Floor 9	3852424	
Nationwide	Nationwide line	01 8000 916 000	
Credicorp Capital Colombia – Bogotá	Calle 34 # 6-65	3394400 option 4	www.credicorpcapitalcolombia.com
Medellín	Carrera 42 No. 3 Sur-81, Tower 2, Floor 11	2042525	
Cali	Calle 22 Norte No. 6AN-24, Edificio Santa Mónica Central	3692780	
Barranquilla	Calle 82 No. 55-55, Office 502	3160400	
Nationwide	Nationwide line	01 8000 126 660	
Citivalores S.A. – Bogotá	Carrera 9A # 99-02, Floor 3	4920342	Citibank / Citivalores

Brokerage Firms

Office	Address	Telephone	Website
Global Securities Colombia S.A. – Medellín	Calle 7 Sur # 42-70, Tower 2, Edificio Forum	6040705	www.globalcdb.com
Bogotá	Carrera 7 # 71-21, Tower A, Office 601	3905591	
Cali	Calle 22N # 6AN-24, Office 204	4850706	
Itaú S.A. – Bogotá	Carrera 7 # 27-18, Floor 21	3394540	www.italu.co
Bucaramanga	Carrera 29 # 45-77, Floor 3	6971818 ext. 3617	
Cali	Calle 22 Norte # 6AN-24, Edificio Santa Mónica Central, Office 201	4861818	
Medellín	Calle 7 No. 39-215, Floor 2	6041818	
Barranquilla	Cra. 51B No. 82-239, Floor 3	3851818	
Cartagena	Avenida San Martín, Carrera 2 # 9-219	6931818 ext. 638	
LarrainVial S.A. – Bogotá	Carrera 7 # 71-21, Tower B, Floor 10, Office 1008	3255030	colombia.larrainvial.com
Scotia Securities S.A. – Bogotá	Calle 81 # 11-94, Floor 3	7436313	Scotiabank Colpatria / Securities
Valores Bancolombia S.A. – Medellín (Head Office)	Carrera 48 # 26-85, South Tower, Floor 1, Edificio Bancolombia	5109009	valores.grupobancolombia.com
Medellín	Carrera 48 # 26-85, South Tower, Floor 1, Puerta del Río Branch	5109009	
Barranquilla	Calle 76 # 54-11, Office B-3, World Trade Center	3856379	
Cali	Avenida 8 Norte # 12N-43, Floor 3, Edificio Bancolombia	4860773	
Bogotá	Calle 31 # 6-39, Edificio San Martín, Floor 5	3430099	
Ibagué	Carrera 3 # 14A-18, Floor 2	3009120702	
Cartagena	Carrera 3 # 9-13, Floor 2, Bocagrande	6932213	
Villavicencio	Carrera 39C # 29C-15, Floor 4, Centro Comercial Llanocentro	3009120702	
Bucaramanga	Carrera 33 # 45-52, Metropolitan Business Park, Bancolombia Tower, Floor 6	6972844	
Manizales	Carrera 23 # 64B-33, Tower A, Edificio Siglo XXI Casa Luker, Floor 9	8961470	
Pereira	Avenida Circunvalar # 5-20, Floor 6, Centro Comercial Parque Arboleda	3401324	
Nationwide	Nationwide line	01 8000 513090	

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